

To: [www.cshappell <www.cshappell@krasno.com>](mailto:www.cshappell@krasno.com)
Sent: Mon, 04 Aug 2014 11:27:44 -0400 (EDT)
Subject: Re: Fwd: Dynasplint

I wanted to share a few things with whomever it may concern about my personal experience with Attorney Sue Henry a woman I have a tremendous amount of respect for. I have this respect I speak of because she has earned it, which can be quite difficult with a client like myself. I have quite a few trust issues and endless fears when it comes to people, due to life circumstances. When I begin my search for an attorney it was a very nerve wrecking process for me, I work for a large company with a great name and I have never had a need for an attorney. I was injured on the job and after several attempts to correct the issue, the final result was a knee replacement. I tried several attorney offices before calling Krasno, Krasno and Onwindingo and I was extremely frustrated and nervous before I received a return phone call from Attorney Henry. When I spoke with her I was trying to feel her out to see if this was going to another pay check or if she was really concerned about the issue at hand. I have to admit I was shocked! I spent some time on the phone with her explaining my situation and she ever so kindly left the ball in my court which gave the feeling of "I don't want your money, and I know you need help and I will do that for you if you will allow me to". I stepped way outside of my comfort zone and invited her into a situation that was extremely delicate to me, because the results would affect my ability to be able to help my husband and I keep our home. I cannot express the gratitude and respect I have toward this woman she has jumped through many hoops for me over and over again. I am grateful as well as my husband for her knowledge, persistence, and honesty. I've been more then pleased with the level of care I have been given, when she wasn't available she made sure someone who had knowledge of my case and the proper documentation needed when appearing before a judge. I would like to also share this with you last year within a three month period I lost two brothers and Attorney Henry and her secretary Cathy Schappell even though they have their own families and life concerns selflessly supported and helped me through both of those periods when I needed someone so desperately that wasn't family to talk to. What more can I say except I would confidently without hesitation have this attorney and anyone else from this firm represent me and my family and friends, I trust them that much. Thank you Sue, Cathy, Barbie Rochelle, Mike, and Jason for your ear and your time. All of you rock. Sincerely Valencia Y. Lagler.

----- Original Message -----

From: [vlncag <vlncag@ptd.net>](mailto:vlncag@ptd.net)
To: [www.cshappell <www.cshappell@krasno.com>](mailto:www.cshappell@krasno.com)
Sent: Fri, 28 Jun 2013 11:04:55 -0400 (EDT)
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----- Forwarded Message -----

From: Jody Castelow <jcastelow@dynasplint.com>
To: vlncag@ptd.net
Sent: Wed, 26 Jun 2013 10:18:19 -0400 (EDT)